

SECTION H. DROUGHT CONTINGENCY AND EMERGENCY WATER DEMAND MANAGEMENT PLAN

1. ***Declaration of Policy, Purpose, and Intent.*** In cases of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit nonessential water usage. The purpose of the Drought Contingency Plan (Plan) is to encourage member conservation in order to maintain supply, storage, or pressure or to comply with the requirements of a court government agency or other authority.

Please note: Water restriction is not a legitimate alternative if a water system does not meet the Texas Commission on Environmental Quality (TCEQ) capacity requirements under normal conditions **or** if the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

2. ***Public Involvement.*** Opportunity for the public to provide input into the preparation of the Plan was provided by:

Posting of the consideration of the plan on February 10, 2009

The meeting took place at :

Date: February 10, 2009

Time: 7:00 PM

Meeting Location: Corporation Office

3. ***Public Education.*** The Sardis-Lone Elm Water Supply Corporation will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage.

Drought plan information will be provided by posting of the plan on the Corporation's website at "sardiswater.com" and will be available at the Corporation's office.

4. ***Coordination with Regional Water Planning Groups.*** The service area of the Sardis-Lone Elm Water Supply Corporation is located within Regional Water Planning Group (RWPG) "C".

Sardis-Lone Elm Water Supply Corporation has mailed a copy of this to RWPG.

5. ***Notice Requirements.*** Written notice will be provided to each member **prior to implementation or termination of each stage of the water restriction program.** Mailed notice must be given to each member 72 hours prior to the start of the water restriction. If notice is hand delivered, the utility cannot enforce the provision of the plan for 24 hours after notice is provided. The written notice to members will contain the following information:
 - a. The date restrictions will begin;
 - b. The circumstances that triggered the restriction;

- c. The stages of response and explanation of the restrictions to be implemented; and
- d. And explanation of the consequences for violations.

The utility must notify the TCEQ by telephone at (512) 239-4691, or electronic mail at watermon@tceq.state.tx.us prior to implementing Stage III and must notify in writing the Public Drinking Water Section at MC-155, P.O. Box 13087, Austin, Texas 78711-3087 within five (5) working days of implementation including a copy of the utility's restriction notice. The utility must file a status report of its restriction program with the TCEQ at the initiation and termination of mandatory water use restrictions. (i.e, Stages III and IV).

6. *Violations.*

- a. First violation- The member will be notified by written notice of their specific violation.
- b. Subsequent violations:
 - 1. After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24-hour period. The utility may charge the member for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.
 - 2. After written notice, the utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility will apply for restoration of service.

7. ***Exemptions or Variances.*** The utility may grant any member an exemption or variance from the drought contingency plan for good cause **upon written request**. A member who is refused an exemption or variance may appeal such action of the utility in writing to the Texas Commission on Environmental Quality. The utility will treat all members equally concerning exemptions and variances, and shall not discriminate in granting exemptions and variances. No exemption or variance shall be retroactive or otherwise justify any violation of the Plan occurring prior to the issuance of the variance.

8. ***Response Stages.*** Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition, the utility will initially declare Stage I restrictions. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, reduce the risk of outages, or comply with restrictions required by a court, government agency or other authority, Stage II may be implemented with Stage III to follow if necessary.

STAGE I-MEMBER AWARENESS

Stage I will begin:

**Every April 1st, the utility will mail a public announcement to its members.
No notice to TCEQ is required.**

Stage I will end:

Every September 30th, the utility will mail a public announcement to its members. No notice to TCEQ required.

Utility Measures:

This announcement will be designed to increase member awareness of water conservation and encourage the most efficient use of water. A copy of the current public announcement on water conservation awareness shall be kept on file available for inspection by the TCEQ.

Voluntary Water Use Restrictions:

Water members are requested to voluntarily limit the use of water for nonessential purposes and to practice conservation.

STAGE II-VOLUNTARY WATER CONSERVATION

Target: Achieve a 10% reduction in total water use.

The water utility will implement Stage II when any one of the selected triggers is reached:

Demand or Capacity-Based Triggers:

- a. Water consumption has reached 80% of the daily maximum supply for seven (7) consecutive days.
- b. Water supply is reduced to a level that is only 20% greater than the average consumption for the prior month.

Upon initiation and termination of Stage II, the utility will mail a public announcement to its members. No notice to TCEQ required.

Requirements for Termination:

Stage II of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days.

Upon termination of Stage II, Stage I becomes operative.

Utility Measures:

- a. Visually inspect line and repair leaks on a daily basis.
- b. Monthly review of member use records and follow-up on any that have unusually high usage.

Voluntary Water Use Restrictions:

- a. Restricted Hours: Outside water is allowed daily, but only during periods specifically described in the member notice: between the hours of 10:00 p.m. and 5:00 a.m. for example;
- b. Restricted Days/Hours: Water members are requested to voluntarily limit the irrigation of landscaped areas with hose end sprinklers or automatic irrigation systems. Members are requested to limit outdoor water use to **Mondays for water members with a street address ending with the numbers 1, 2, or 3, Wednesdays for water members ending with a street address ending with the numbers 4, 5, or 6, and Fridays for water members with a street address ending with numbers 7, 8, 9, or 0.** Irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 a.m. and between the 8:00 p.m. and 12:00 midnight on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand held hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system; or

- c. Other uses that waste water such as water running down the gutter.

STAGE III-MANDATORY WATER USE RESTRICTIONS:

Target: Achieve a 20% reduction in total water use.

The water utility will implement Stage III when any one of the selected triggers is reached:

Demand or Capacity-Based Triggers:

- a. Failure of a major component of the system or an event which reduces the minimum residual pressure in the system below 35 psi for a period of 24 hours or longer.
- b. Water consumption has reached 90% of the daily maximum supply for seven (7) consecutive days.
- c. Natural or man-made contamination of the water supply sources.
- d. The declaration of a state of disaster due to drought conditions in the county or counties served by the Corporation.
- e. Reduction of wholesale water supply due to drought conditions.
- f. Other unforeseen events which could cause imminent health or safety risks to the public.

Upon initiation and termination of Stage III, the utility will mail a public announcement to its members. No notice to TCEQ required.

Requirements for Termination:

Stage III of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage III, Stage II becomes operative.

Utility Measures:

- a. Visually inspect line and repair leaks on a daily basis. Flushing is prohibited except for dead end mains. Coordinate with Mountain Peak SUD and/or the City of Midlothian to activate emergency interconnection between entities.

Mandatory Water Use Restrictions:

The following water use restrictions shall apply to all members:

- a. Irrigation of landscaped areas with hose end sprinklers or automatic irrigation systems **shall be limited to Mondays for water members with a street address ending with the numbers 1, 2, or 3, Wednesdays for water members ending with a street address ending with the numbers 4, 5, or 6, and Fridays for water members with a street address ending with numbers 7, 8, 9, or 0.** Irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 a.m. and between the 8:00 p.m. and 12:00 midnight on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand held hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system;
- b. Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight. Such washing, when allowed, shall be done with a hand held bucket or a hand held hose equipped

with a positive shutoff nozzle for quick rinses. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or a commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public are contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.

- c. Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or a Jacuzzi type pool is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12 midnight.
- d. Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
- e. Use of water from hydrants or flush valves shall be limited to maintaining public health, safety and welfare.
- f. Use of water for the irrigation of golf courses, parks, and green belt area is prohibited except by hand held hose and only on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight.
- g. The following uses of water are defined as nonessential and are prohibited:
 1. Wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard surfaced areas;
 2. Use of water to wash down buildings or structures for purposes other than immediate fire protection;
 3. Use of water for dust control;
 4. Flushing gutter or permitting water to run or accumulate in any gutter or street;
 5. Failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and any waste of water.

STAGE IV-CRITICAL WATER USE RESTRICTIONS:

Target: Achieve a 25% reduction in total water use.

The water utility will implement Stage IV when any one of the selected triggers is reached:

Demand or Capacity-Based Triggers:

- a. Failure of a major component of the system or an event which reduces the total water production capabilities of the system.
- b. Water consumption has reached 95% of the daily maximum supply for seven (7) consecutive days.
- c. Natural or man-made contamination of the water supply sources.
- d. The declaration of a state of disaster due to drought conditions in the county or counties served by the Corporation.
- e. Reduction of wholesale water supply due to drought conditions.

- f. Other unforeseen events which could cause imminent health or safety risks to the public.

Upon initiation and termination of Stage IV, the utility will mail a public announcement to its members. No notice to TCEQ required.

Requirements for Termination:

Stage IV of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage IV, Stage III becomes operative.

Operational Measures:

The utility shall visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains and only between the hours of 9:00 p.m. and 3:00 a.m. Emergency interconnects or alternative supply arrangements shall be initiated. All meters shall be read as often as necessary to insure compliance with this program for the benefit of all the members.

Mandatory Water Use Restrictions: (all outdoor use of water is prohibited)

- a. Irrigation of landscaped areas is absolutely prohibited.
- b. Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane, or other vehicle is absolutely prohibited.

SYSTEM OUTAGE or SUPPLY CONTAMINATION

Notify TCEQ Regional Office immediately.